



# Improving Early Care and Education in Atlanta: Challenges and Opportunities

Presentation to the Atlanta Early Education Leadership Council

March 28, 2018

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Opportunities Exchange

Alliance for Early Childhood Finance



Opportunities  
Exchange



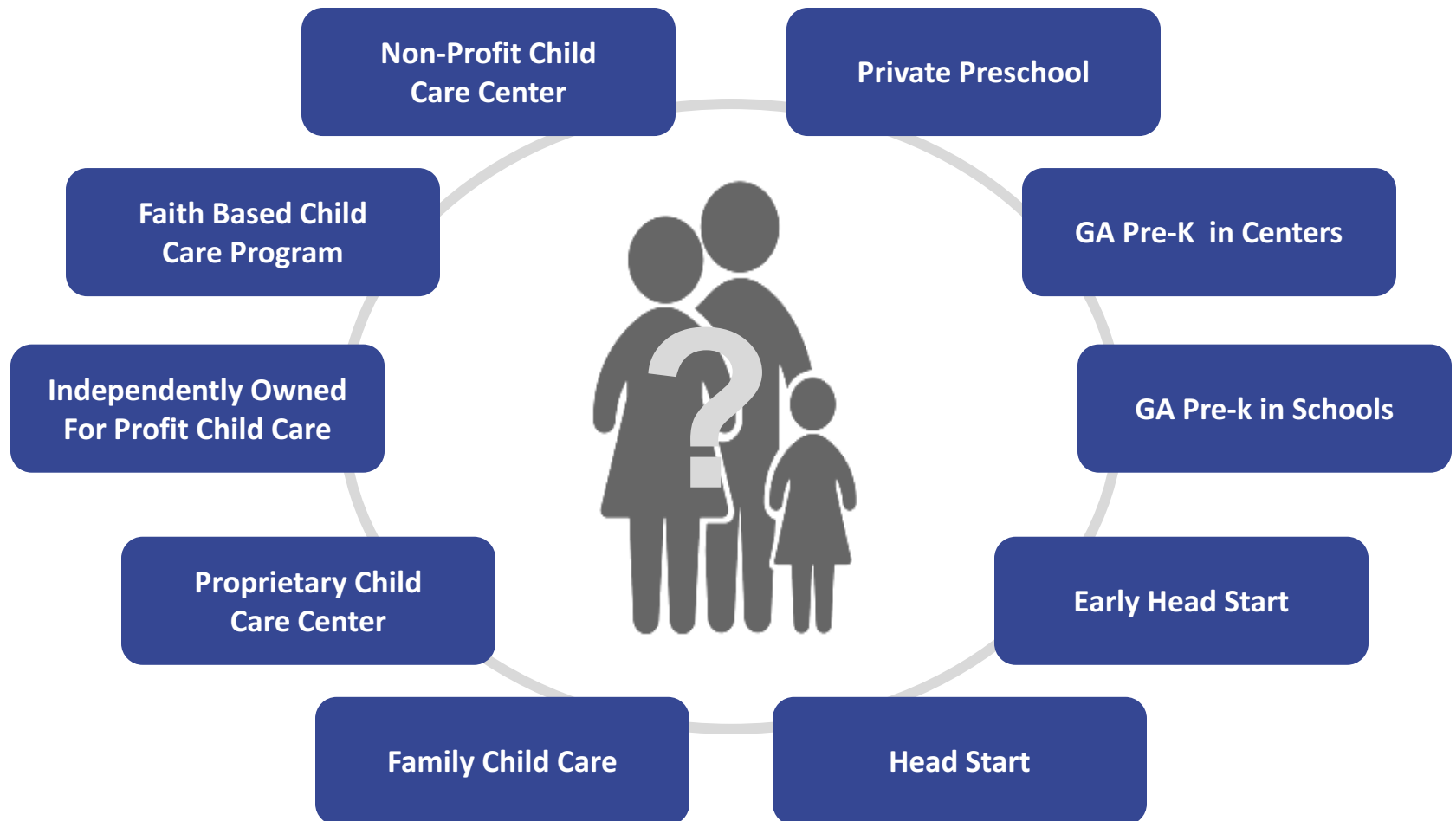
## Atlanta EELC Goal

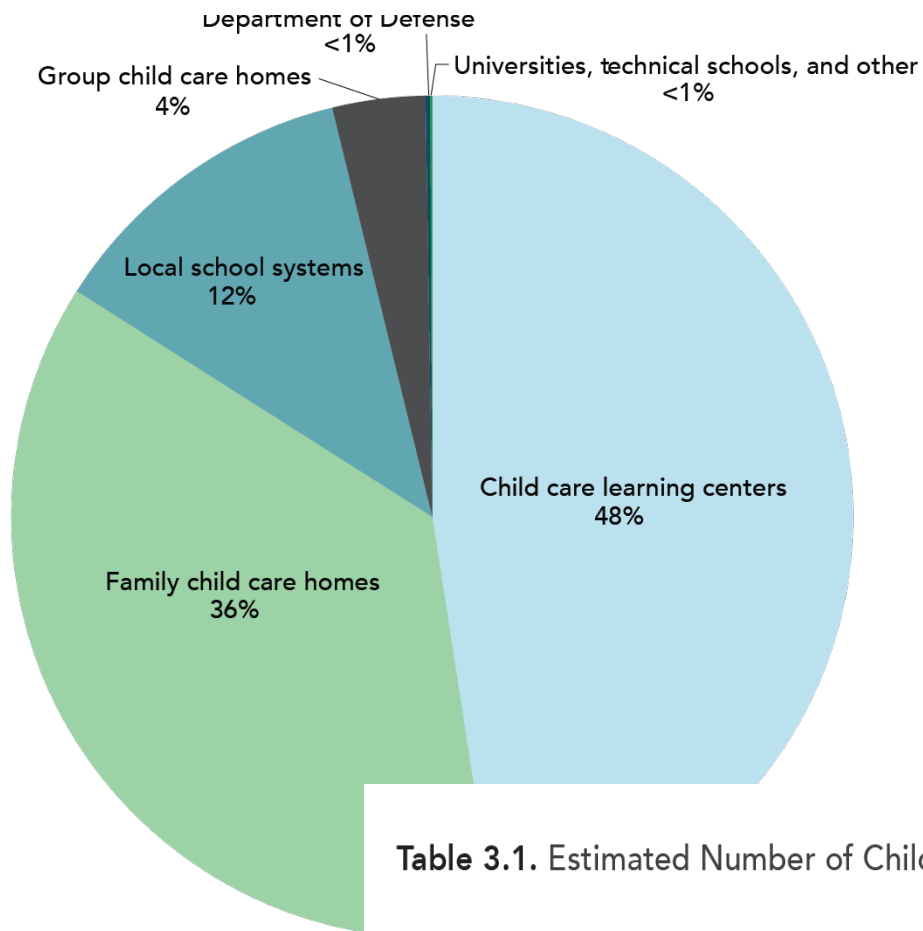
*To develop a shared vision, bold yet actionable strategies, and the funding and citywide commitment needed to sustain this work to ensure that all children in Atlanta have the opportunity to reach their full potential.*

## What Makes This Task Challenging:

- Early Care and Education (ECE) is the operative term – when children are very young you cannot separate *care* from *education*
- ECE is delivered in multiple public and private settings with uneven access to resources (to financial + human). Most providers are small, independent ‘mom + pop’ businesses
- ECE is market-driven – finance is largely based on parent choice
- Parent Fees are a significant part of the financing strategy, so understanding markets and consumer behavior is key to effective finance

# Early Care & Education Marketplace





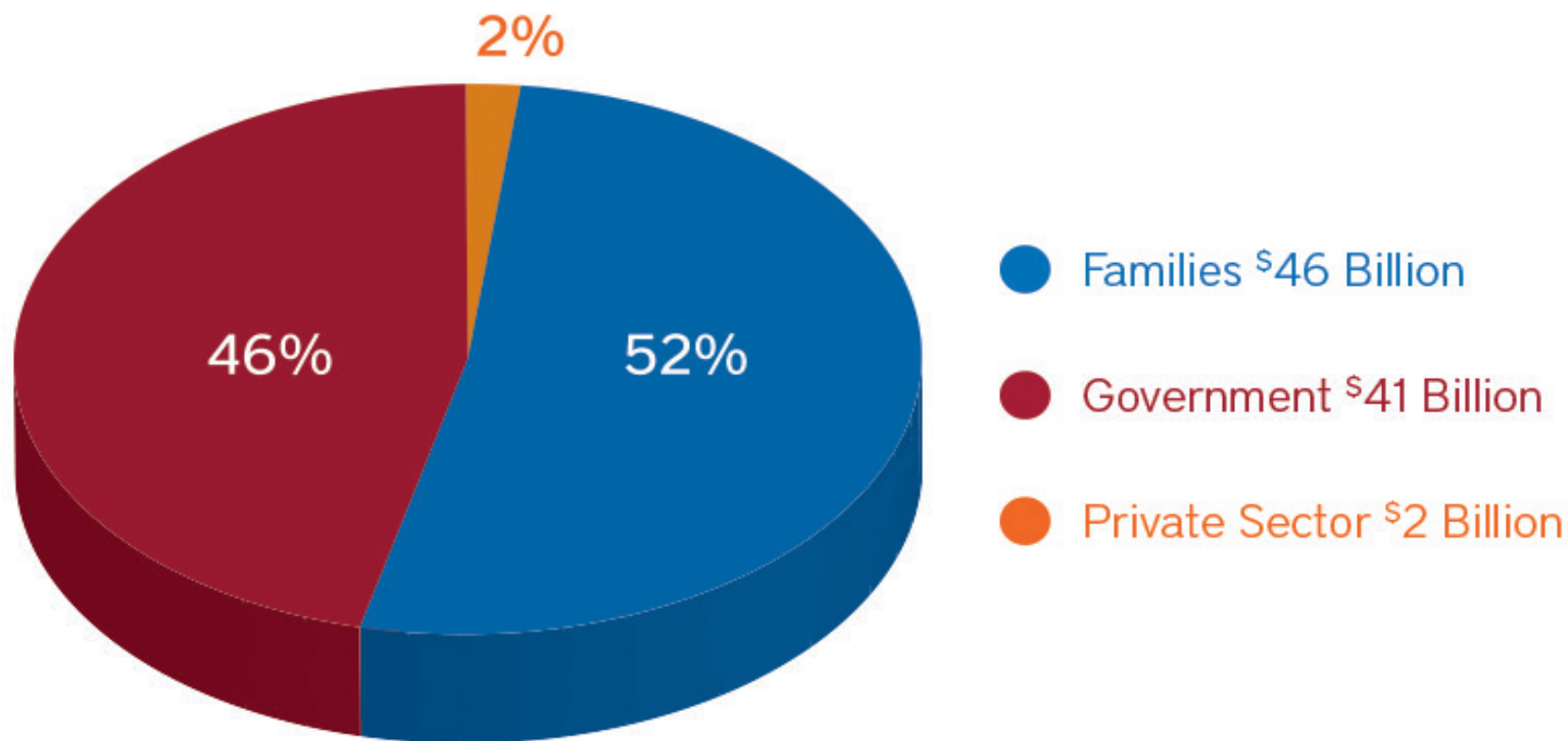
# Most GA Children Receive ECE in Private Sector Programs

**Table 3.1.** Estimated Number of Children in Licensed Child Care in Georgia by Program Type

Program Type	Estimated Number of Programs in Georgia		Estimated Number of Children in Care in Georgia by Program Type	
	N	%	N	%
Child Care Learning Centers	3,254	51.38%	286,452	84.99%
Family Child Care Homes	2,308	36.44%	12,807	3.80%
Public Schools	771	12.17%	37,765	11.21%
<b>Total</b>	<b>6,333</b>	<b>100.0%</b>	<b>337,024</b>	<b>100.0%</b>

# Most ECE Funding is Paid by Families

Figure 1. Shares of Funding in U.S. ECE Market  
(in billions, FY2015)





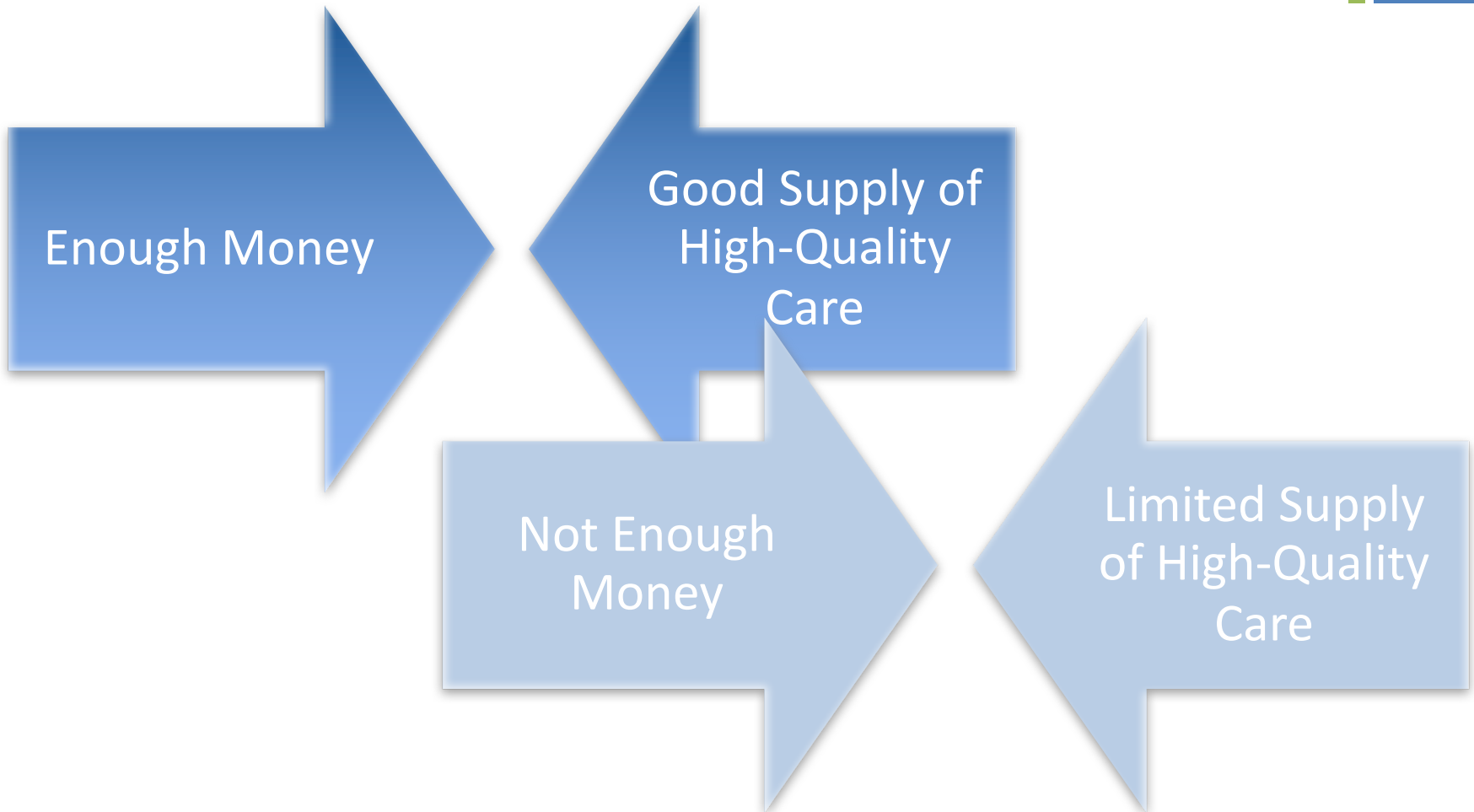
## Bold, Actionable Strategies:

## Policy Options for Consideration

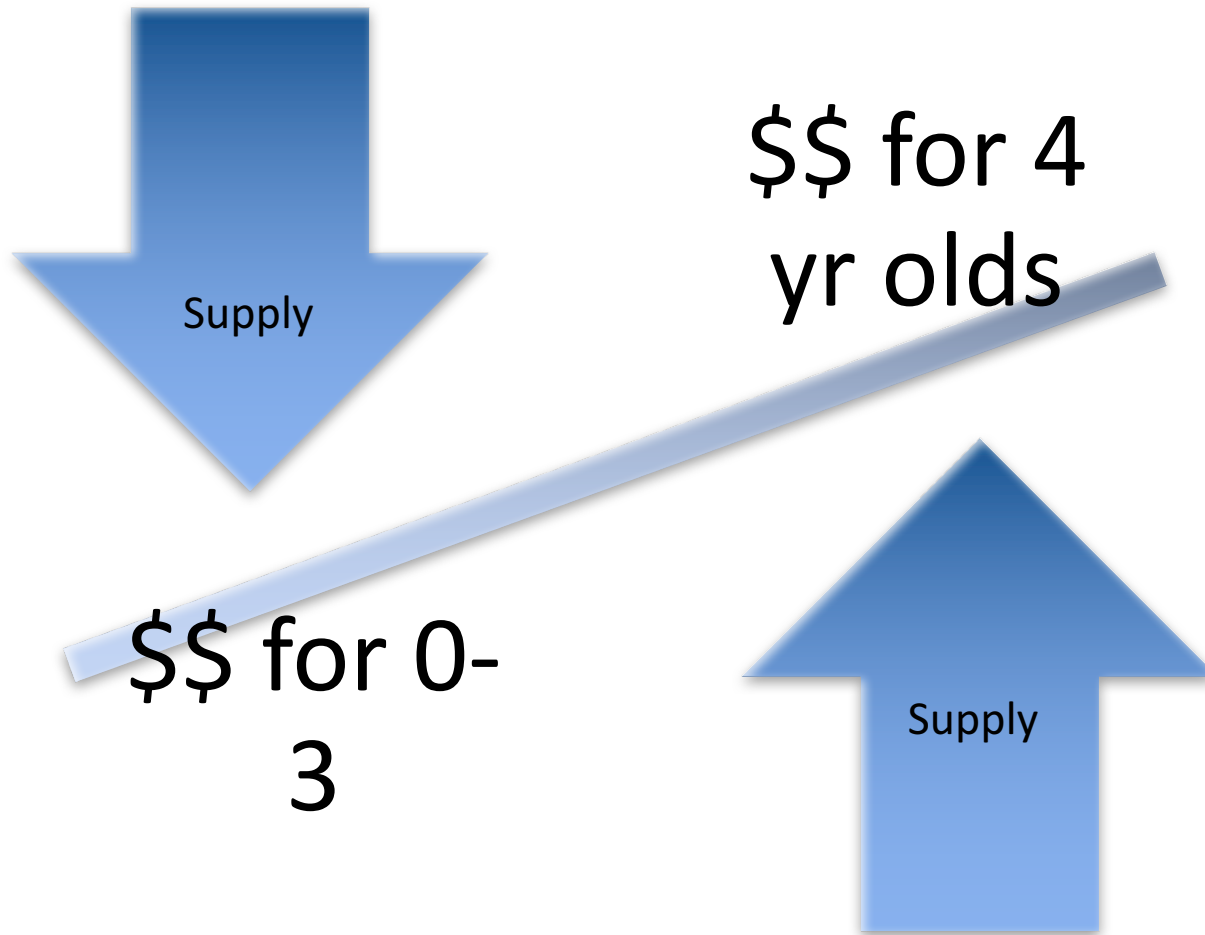
- Link any new \$ to quality standards
- Target dollars to high-quality providers that serve children from families with limited resources
  - Piggy-back on GA Quality Rated Subsidy Grants (Contracts for classrooms)
- Focus on babies & toddlers
  - A significant % of 4yr olds are already served
- Understand costs, and use this information to guide finance
- Understand the power of scale, and consider financing strategies to encourage effective quality at scale

If we want high-need children in high-quality settings we must ensure those settings can succeed in the marketplace

+ If you build it .... they may NOT come! *Capacity and Funding are Linked*



+ Capacity and Funding Vary by Age



+ “The significant problems we face cannot be solved at the same level of thinking we were at when we created them.”

Albert Einstein

# + Challenges that Require a New Level of Thinking



In recent years we have new information on ECE Costs and fiscal challenges, yet we still:

- Assume that general, population-based estimates of supply and demand are sufficient to inform policy.
- Assume that opening a small, independent child care center or family child care homes is a viable business.
- Assume that market forces are the way to keep fees affordable & base finance on the average price of care, even though the actual cost of infant care is almost double that of care for 4 year olds.

# + Reality: ECE is an Underdeveloped Market

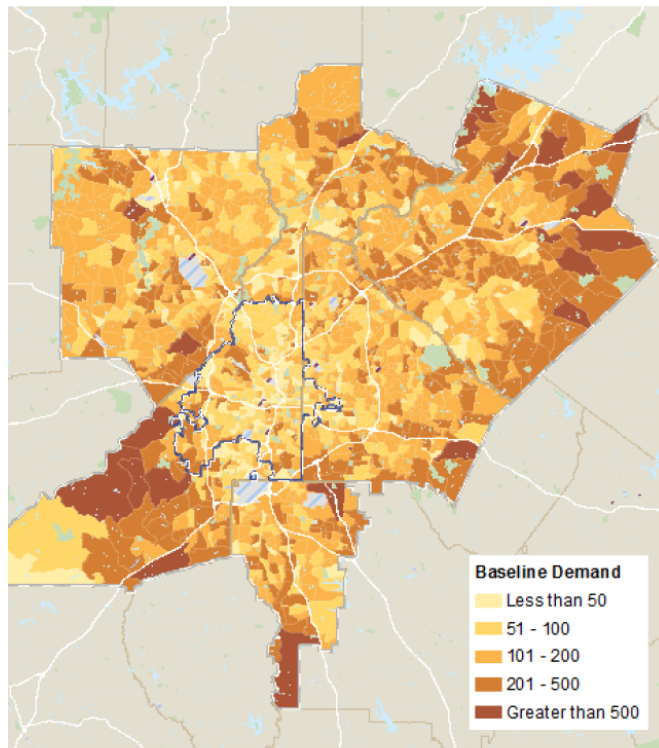


- Lack of effective demand from consumers for high quality services.
- Elastic markets result in many providers competing for the same children, keeping prices lower to maintain full enrollment.
- High labor expenses driven by mandated (and best practice) staff/child ratios and growing demand for credentialed teachers means that setting prices to cover costs is challenging.
- No economies of scale in an industry composed of very small businesses results in higher per-child costs.
- Almost no ability to gather or track business metrics to ensure sustainability or guide and invest research + development (R&D).

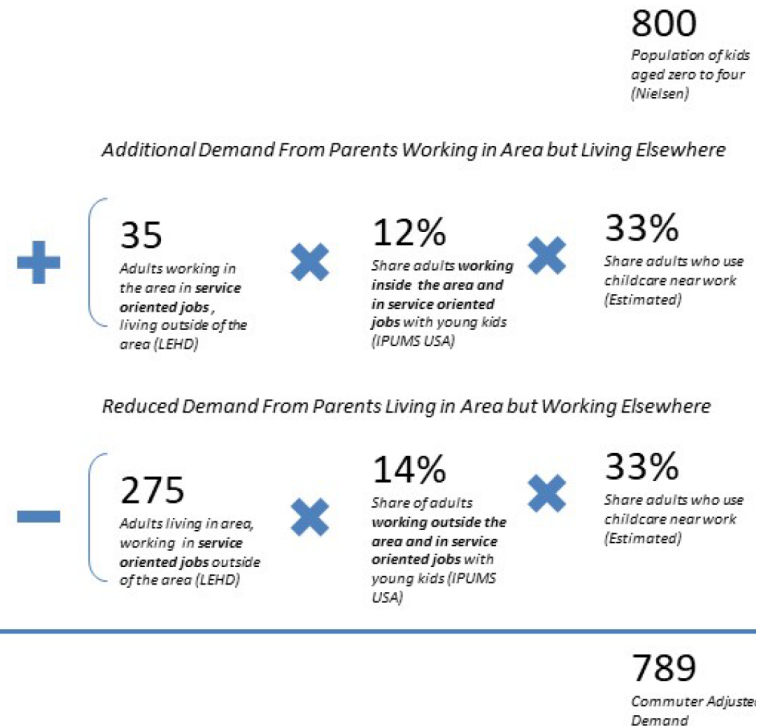
# + GA Demand Estimates are Detailed...but....



Figure 4: Baseline Demand



Simplified Illustration of Commuter Adjusted Demand





# .....Your Research Doesn't Reflect *Effective Demand*



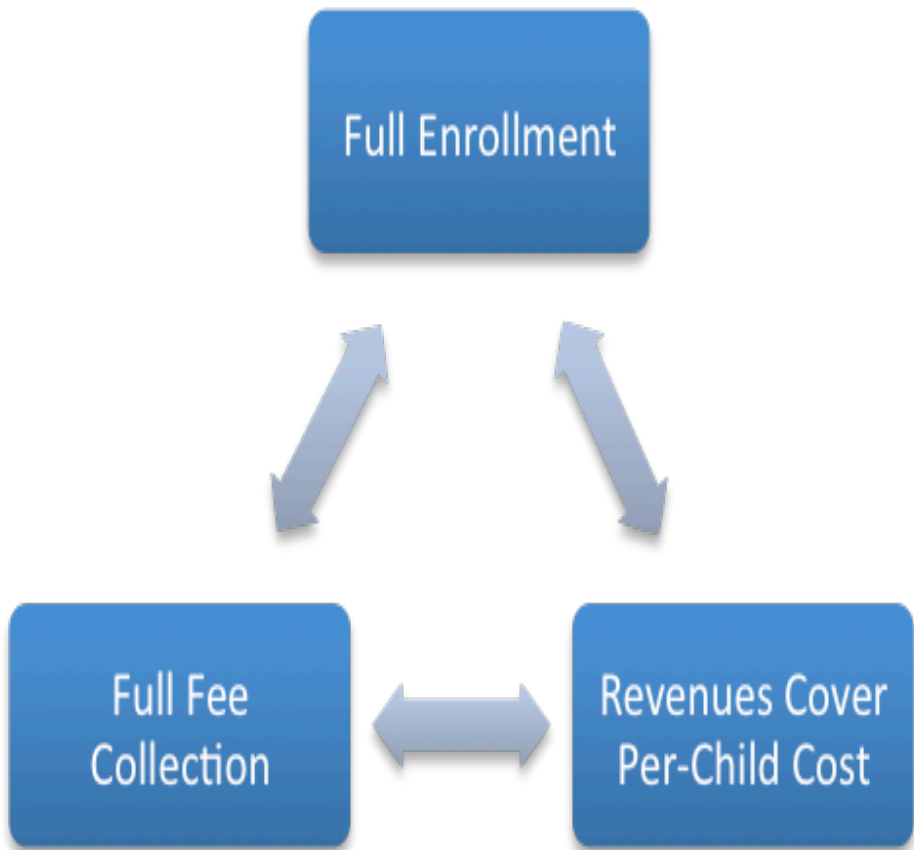
## ef·fec·tive de·mand

*noun* ECONOMICS

the level of demand that represents a real intention to purchase by people with the means to pay.

- Parents vote with their feet. If they cannot afford to pay for ECE they won't buy it. If they have multiple children, and a higher income, they are likely to prefer a nanny + part-time preschool.
- Customers in the ECE sector are VERY price-sensitive!
- Even when researchers estimate high demand, programs often have vacancies.

# + Reality: ECE is an Economically Fragile Industry



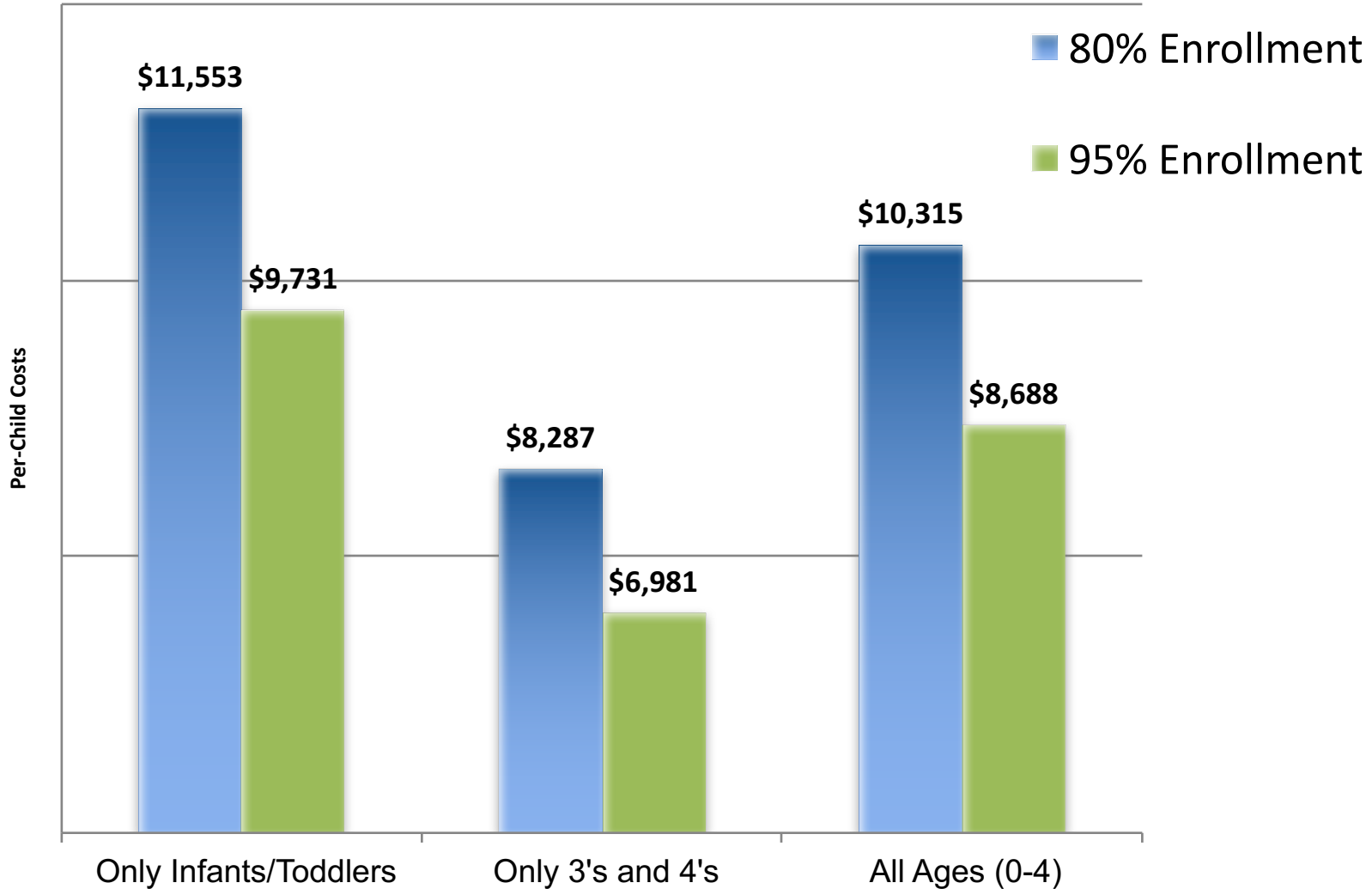
## Bottom-Line Issues for ECE Businesses:

- Ensure Full Enrollment – every day, in every classroom
- Collect Tuition & Fees – in full and on-time
- Maintain High Quality Services (fees cover cost or have 3<sup>rd</sup> party revenue source)



# Enrollment Levels and Age Mix Determine Per-Child Costs

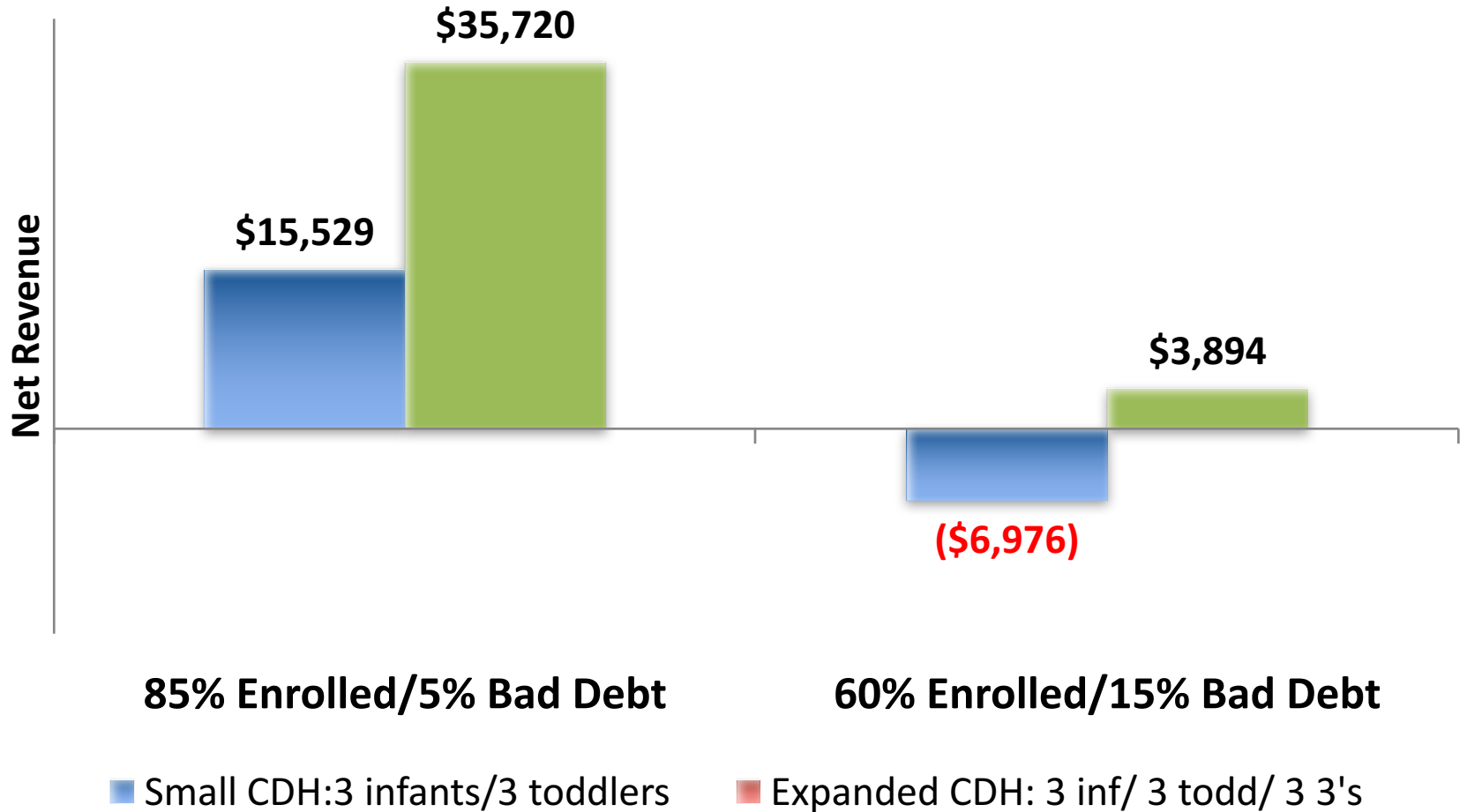
(Hypothetical Example)





# Home-Based Care: Impact of Market Forces

(Hypothetical Example)





A New Level of  
Thinking about ECE  
quality and supply:

Enrollment Data  
is Key

- Improving access doesn't necessarily mean MORE providers.
- Increasing public dollars in fewer, higher-quality settings could increase access to quality and lower cost of quality compliance
- Full enrollment is key to financial sustainability
  - Many ECE programs are currently not full
  - Low enrollment is a key reason Family Child Care homes close or fail to get off the ground initially

Data on the supply AND enrollment of all high-quality settings (regardless of funding or auspice) is key.



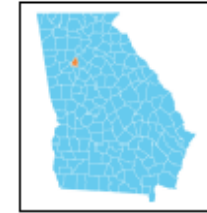
# Atlanta Data on ECE Supply and Enrollment

Child Care Supply + Quality data is based on licensed capacity; no enrollment data

Some data on GA Prek (4 yr old) enrollment, which could be reported by site if a new approach was used

## City of Atlanta Early Childhood Profile

The Georgia Early Childhood Profiles are produced by GEEARS: Georgia Early Education Alliance for Ready Students, with technical assistance from Neighborhood Nexus. GEEARS is a nonpartisan, nonprofit organization whose vision is to ensure that, by 2020, all Georgia children will enter kindergarten prepared to succeed and be on a path to "read to learn" by third grade. These profiles highlight indicators relevant to early childhood and school readiness. To learn more, please visit [www.geears.org](http://www.geears.org).



### Early Care and Education Providers

	Atlanta	State
<b>Total Early Learning Providers<sup>1</sup></b>	<b>227</b>	<b>5,043</b>
Child Care Learning Centers	163	2,562
<i>Serves infants</i>	84%	85%
<i>Serves toddlers</i>	94%	92%
<i>Serves preschoolers</i>	98%	99%
Family Child Care Learning Homes	29	1,578
<i>Serves infants</i>	83%	87%
<i>Serves toddlers</i>	97%	96%
<i>Serves preschoolers</i>	90%	93%
Other Providers <sup>1</sup>	35	903
<b>Total Licensed Capacity<sup>1</sup></b>	<b>18,987</b>	<b>305,919</b>
Quality Rated: <sup>#</sup>	37%	30%
Child Care Learning Centers	18,813	296,467
Quality Rated: <sup>#</sup>	37%	30%
1-star programs	17%	15%
2-star programs	17%	19%
3-star programs	4%	5%
Family Child Care Learning Homes	174	9,452
Quality Rated: <sup>#</sup>	31%	24%
1-star programs	17%	6%
2-star programs	3%	10%
3-star programs	10%	7%

### Program Enrollment

	Atlanta	State
Kindergarten <sup>2</sup>	4,555	126,400
Lottery Funded Georgia Pre-K <sup>1†</sup>	2,682	77,503
<i>At-risk children served<sup>1</sup></i>	65%	49%
Head Start and Early Head Start <sup>2,†</sup>	2,544	23,896

†The category represents entities not subject to licensing by The Georgia Department of Early Care and Learning (DECAL) such as local school systems. Only providers known to DECAL are included.

#Quality Rated is Georgia's Quality Rating and Improvement System for child care and early learning programs. For more information, visit [qualityrated.org](http://qualityrated.org).

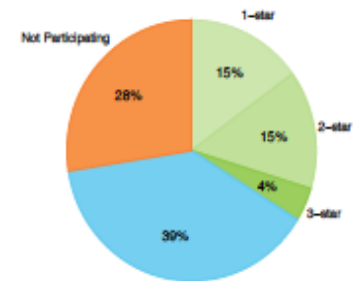
‡There may be overlap between Pre-K and Head Start enrollment due to braided and blended funding sources, so these categories are not summative.

\* Insufficient data

### Third Grade Assessment Results

	Atlanta	State
<b>Students Tested, ELA<sup>4</sup></b>	<b>4,678</b>	<b>136,238</b>
Proficient/Distinguished Learners:	32%	36%
<i>White</i>	77%	49%
<i>Black or African-American</i>	19%	24%
<i>Hispanic or Latino</i>	25%	26%
<i>Limited English Proficiency</i>	16%	22%
<i>Economically Disadvantaged</i>	18%	26%
<b>Students Tested, Math<sup>4</sup></b>	<b>4,690</b>	<b>136,670</b>
Proficient/Distinguished Learners:	34%	42%
<i>White</i>	78%	56%
<i>Black or African-American</i>	21%	27%
<i>Hispanic or Latino</i>	29%	35%
<i>Limited English Proficiency</i>	26%	32%
<i>Economically Disadvantaged</i>	20%	32%

### Quality Rated Licensed Early Learning Providers<sup>1</sup>



Participating\*\*

\*\* Participating in the Quality Rated process, but not yet rated as of 1/1/2018.





**Basics**

**Location** 1701 N. 8th St  
Philadelphia PA 19122

**Administrator** Ms. Barbara Hall

**Phone** (215) 763-0900

**Website** [Visit Site](#)

**Fax** (215) 763-8088

**School Age Provider** Yes

**Nearest Cross Street** Cecil B. Moore

**Septa Routes** Bus (3, 47)

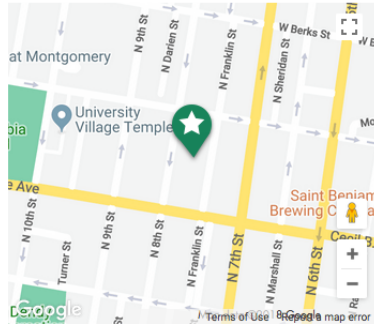
**Hours**  
 Sunday: Closed  
 Monday: 7am-6pm  
 Tuesday: 7am-6pm  
 Wednesday: 7am-6pm  
 Thursday: 7am-6pm  
 Friday: 7am-6pm  
 Saturday: Closed

**Program Types**

**Keystone STARS** STAR 4

**PHL Pre-K** Yes

**PA PreK Counts** Yes



**Summary**

**Mission**

At R. W. Brown Community Center we believe that children are individuals who learn in different ways and at different paces. We also seek to develop the "whole child" and believe that children learn through play.

**Admissions Policy**

Parents must make an appointment with the intake specialist. Parents must also complete an application and bring in a copy of their child's health assessment and immunization record.

Pre-K Counts must also bring in a copy of the child's birth certificate, parent's photo ID, proof of income and dental exams.

**Cost**

Young Toddlers 12-24mo: \$224/week

Older Toddlers 24-36mo: \$201/week

Pre-K Counts (must be age 3 before 9/1/15) is FREE\*\*

After Care is available until 6pm fro \$28/day or \$138/wk

PreK Camp: \$163.25/wk

After School (ages 5-12): \$77/wk

Summer Camp (ages 5-12): \$120/wk

\*\$25.00 registration fee per child for all programs except PreK.

\*\*Through the School District of Phila between the hours of 8am-2:30pm.

\*\*\*Childcare subsidy/CCIS accepted.

**Points of Pride**

1. Our teachers believe in implementing hands on learning activities that enhance children's cognitive, social, language, and physical skills.

2. Activities are also planned and implemented for individual children to insure that each child's individual needs are met.

**Space Available**

**Number of Open Seats** (12-18mo): 3 spaces, (19-24mo): 6 spaces, (24-36mo): 4, (PreK): 30 spaces. We also offer an after school program for ages 5-12 or for grades Kindergarten to 8th grade.

**Total Seats** 254

**Waitlist** Yes

**Waitlist Size** (PreK 3-4yos): 25 on waiting

Last Updated: Apr 26, 2017

**Services & Support**

**Subsidy Accepted** Yes

**Meals Offered** Yes

**Before And After Care**

**After School** Yes

**Languages**

**Multilingual Staff** Yes

**Languages** Spanish

**Language Accomodations**

Contact center for details.

Great Philly Schools Early Childhood  
[www.greatphillyschools.org](http://www.greatphillyschools.org)

Searchable database:  
 Location  
 Ages Served  
 Available Seats  
 Services Offered  
 Subsidy Accepted  
 Languages



# Discussion: Questions About Supply & Enrollment



- Does it make sense that you cannot plan for ECE with the same mindset as planning for K-12 public education?
- What additional information do you need:
  - To better understand the problem?
  - To target resources?
  - To help boost supply for infants and toddlers?
- Additional questions/concerns

...now let's go on to talk about the Cost v Price challenge



## A New Level of Thinking about ECE quality and supply:

### Cost vs Price

- Market Rate Surveys measure the PRICE of care, not the cost.
- Prices are typically based on what families can afford or are willing to pay
- Cost varies a lot by age of child & quality of care; but market prices can't vary much or consumers might flee.
- Infants & toddlers are very expensive to serve; most families cannot afford to pay the full cost, so programs must price at a loss.
- Cost Modeling makes it possible to understand the cost of delivering services at various levels of quality.

What do you know about the gap in cost and price, for various age children, in Atlanta?



# Lessons from Cost Modeling: A Georgia Example



Cost, Price and Subsidy Rates  
Hypothetical Georgia Child Care Center for 66 children

			Cost of Service	
	Subsidy Rate	Market Price	Min licensing	NAEYC Accreditation
Infants	\$6,708	\$7,769	\$10,800	\$24,600
			1:6	1:4
Toddlers	\$6,708	\$7,311	\$8,220	\$19,000
			1:10	1:6
Preschoolers	\$5,928	\$6,626	\$6,936	\$14,600
			1:15	1:10



# Largest ECE Expense is Personnel



## GA ECE Wage Data (2016 early childhood index)

- Child Care Worker \$9.16/hr
- Pre-K Teacher \$13.50/hr
- Kindergarten Teacher \$25.88/hr
- Elementary School Teacher \$25.86/hr

## Wage Assumptions in CAP Model

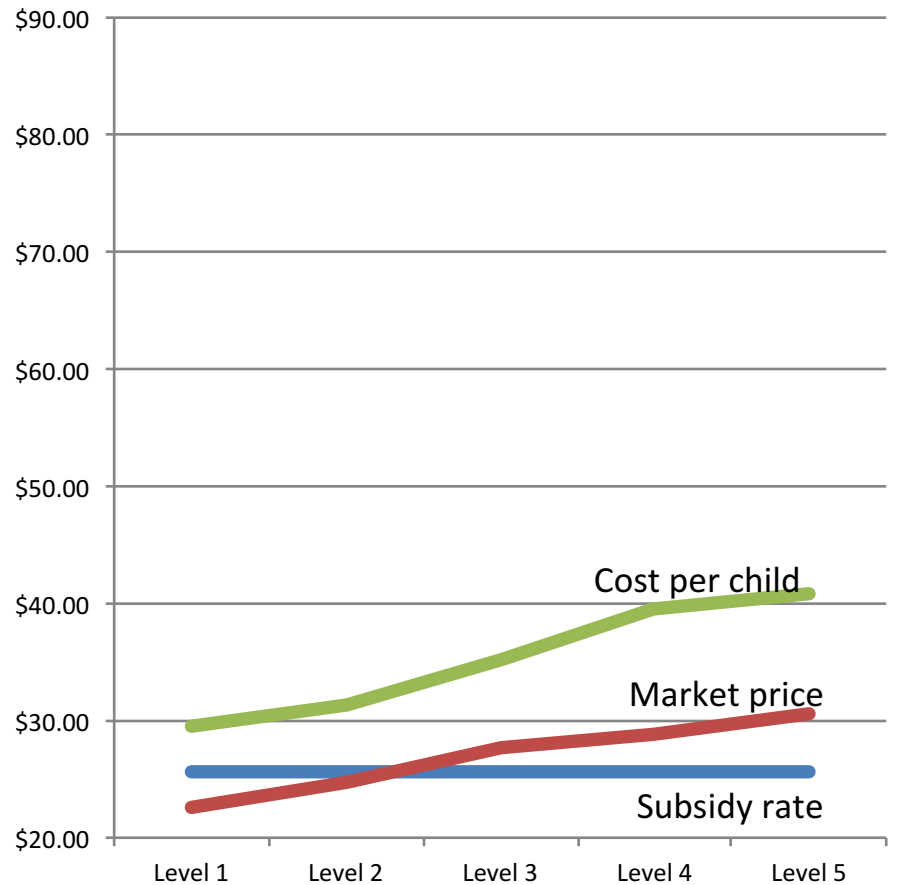
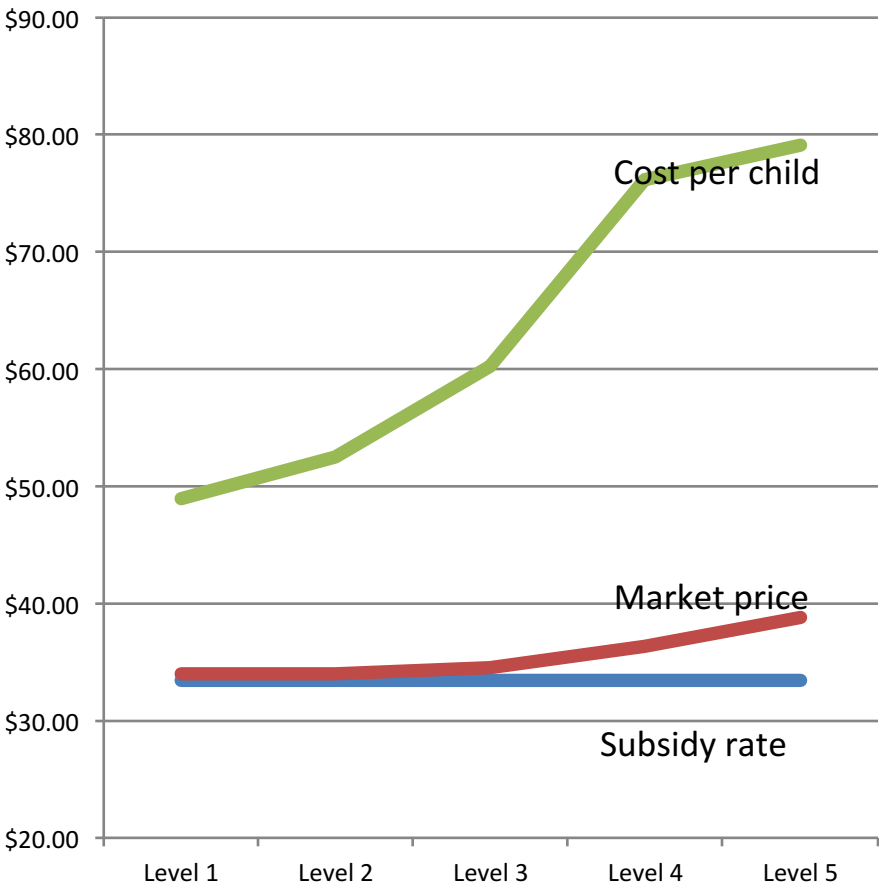
Job Title	Base Model	Better Quality
Assistant Teacher	20,600	28,223
Lead Teacher	29,000	40,020
Director	48,000	66,240

# ECE Markets are Very Price-Sensitive

Cost vs Price in Low-Income Area with Few Providers  
(Hypothetical Example)

### 0-12 Months

### 3-4 Year Olds





## A New Level of Thinking about ECE quality and supply: Size Matters

- Cost modeling suggests that a stand-alone child care center needs at least 100 children to meet NAEYC standards & make ends meet financially – and closer to 300 in order to pay decent wages.
  - ✓ How big are centers in Atlanta? Are they sustainable?
- Shared management & collaborative staffing can enable scale but keep sites small – boosting sustainability AND quality
- Attrition among home-based child care is huge – often because they can't stay consistently full with steady income

Can you help centers and homes better understand costs and explore Shared Services?



# Strong Fiscal and Program Leadership Are Essential to Quality



## Pedagogical Leadership

- Child development expertise
- Classroom coaching
- Teacher supervision
- Instructional leadership
- Child assessments



## Business Leadership

- Full enrollment
- Fee collection
- Cost-per-child calculation
- Fundraising
- Reporting
- Regulatory compliance

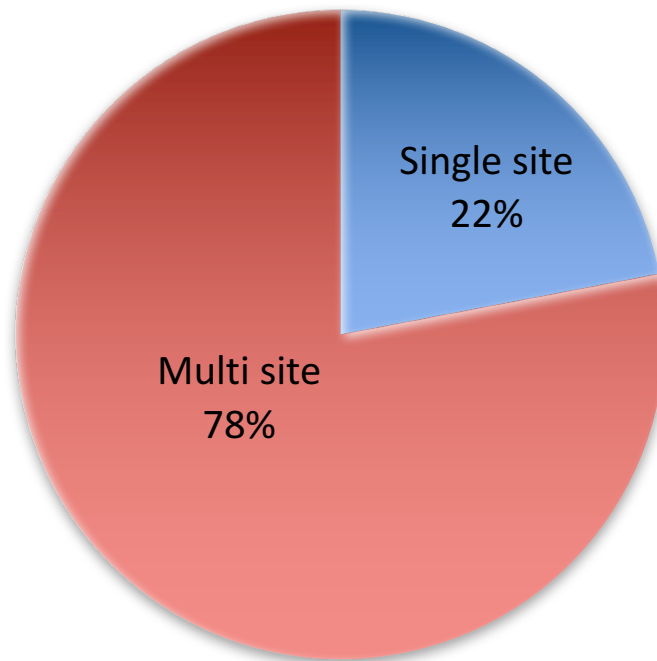


## High Quality ECE

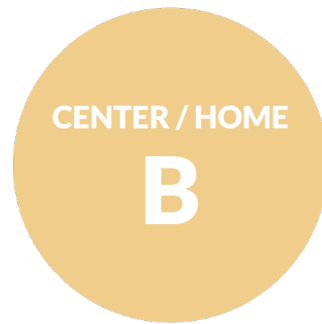
# + Impact of Scale: Multi-Site Centers More Likely to Attain Higher Star Rating



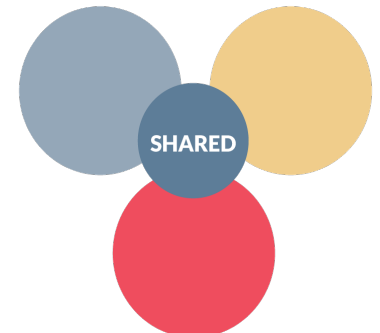
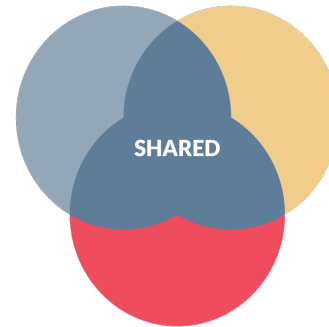
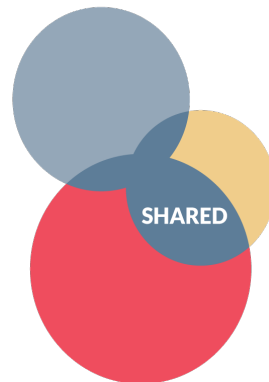
**Centers with Star 3 or Star 4 Rating  
(Philadelphia, PA)**



# + Quality at Scale: New Business Models for Sustainable High-Quality



Staff-sharing Alliances help ECE programs to be big where big matters and small where small matters



# + Examples of Staff-Sharing Alliances

- Chambliss Center (TN) – Large center provides management to 5 small CBO-operated centers + ‘micro-centers’ in public schools.
- Sound Child Care Solutions (WA) – Citywide network of centers in diverse neighborhoods linked by shared administration.
- Infant-Toddler Family Child Care (VA) – Network of homes linked by LLC that provides all business services; many fee-paying families
- Wonderschool (CA) – Network of homes that share fiscal, enrollment, marketing and other costs with access via a cell-phone powered app.
- Miami (FL) – New, emerging Alliance of 4 small African-American owned private centers linked by a neighborhood-based non-profit

For more info, [www.opportunities-exchange.org/alliances-in-action/](http://www.opportunities-exchange.org/alliances-in-action/)



# Discussion: Questions About Cost vs Price?



- Does it make sense that **price** is related to what families can afford or are willing to pay while **cost** varies by program auspice and size, length of day, ages served, and more?
- What additional information do you need to better understand the cost vs price gap in Atlanta?
- What policy options are worthy of exploration?
  - See following slide for some suggestions



## Bold, Actionable Strategies:

## Policy Options for Consideration

- Link any new \$ to quality standards
- Target dollars to high-quality providers that serve children from families with limited resources
  - Piggy-back on GA Quality Rated Subsidy Grants (Contracts for classrooms)
- Focus on babies & toddlers
  - A significant % of 4yr olds are already served
- Understand costs, and use this information to guide finance
- Understand the power of scale, and consider financing strategies to encourage effective quality at scale



## Bold, Actionable Strategies:

## Next Steps

- How can we ensure that any new \$ is linked to quality standards?
- How can we effectively focus on babies & toddlers?
  - Offer city scholarships to 0-3?
  - Create QR subsidy grants for 0-3 classrooms only?
- What is the best way to augment GA Quality Rated Subsidy Grants?
  - Additional contracts for classrooms
  - Rate supplements?
- Should we conduct cost modeling?
  - If so, who should do this and how should the data be used?
- How can we gather more information about ECE provider scale?
  - Who should conduct this research?
  - Should we explore grants to encourage innovative new business models, such as staff-sharing Alliances?



For more  
information



Opportunities  
Exchange

Louise Stoney  
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<http://opportunities-exchange.org/>

<http://www.earlychildhoodfinance.org/>